

FORM FOR UNILATERAL TERMINATION OF CONTRACT

CUSTOMER:

_____ (name, last name, address)

_____ (e-mail, phone)

Joker Fitness d.o.o.
Put Brodarice 6
21000 Split
Phone 021 383514
e-mail: info@fitnesscentarjoker.hr

I _____ hereby state that I am unilaterally terminating the sales contract for:
Order No. _____, order date: _____, date of delivery _____
Article: _____

Payment type: _____

- a) Cash on delivery or Internet banking (provide the IBAN of the current account for the refund)
- b) Credit card (we will refund to the card used for the order payment)

I undertake to return the goods received within the legal deadline, with the received invoice, to the address stated above

In _____, date _____

(signature, if form is printed on paper)

You can send the signed copy of the unilateral contract termination form to the email address provided above. We will provide you with confirmation of receipt of the notice of unilateral contract termination without delay, by email. Your personal data will not be used for any purpose other than those for which they were collected.

INSTRUCTIONS FOR UNILATERAL TERMINATION OF CONTRACT

The consumer has the right to unilaterally terminate the contract without giving any reasons, within a period of 14 days from the day the consumer or a third party designated by the consumer takes possession of the goods or is provided with the service. In order to exercise the right to unilaterally terminate the contract, the consumer must notify Joker Fitness d.o.o. of their decision to unilaterally terminate the contract before the deadline, either through this form for unilateral termination of the contract or through any other unambiguous statement expressing their intention to terminate the contract, sent by mail or email (which includes the consumer's full name, address, telephone number, email address, and the contract/order the consumer is terminating). In the case of unilateral termination of the contract, the consumer bears the direct costs of returning the goods and must return the undamaged goods to Joker Fitness d.o.o. without undue delay, along with the invoice, through a postal service provider, no later than 14 days from the day the consumer made the decision to unilaterally terminate the contract with the trader. **Termination of the contract under Article 86 of the Consumer Protection Act (NN 19/2022) for contracts related to the sale of services entails payment of all remaining obligations to Joker Fitness d.o.o. that the consumer is obliged to settle under the contract. The consumer is considered to have fulfilled their obligation on time if they have sent the goods to the trader before the aforementioned deadline.** The consumer is responsible for any decrease in the value of the goods resulting from handling the goods, except for the handling necessary to determine the nature, characteristics, and functionality of the goods. Joker Fitness d.o.o. is obliged to refund the consumer without undue delay, and no later than 14 days from the day of receipt of the consumer's notice of unilateral termination of the contract, what the consumer has paid, but not before the goods have been returned to Joker Fitness d.o.o. The refund will be made either to the customer's provided IBAN or, in the case of card payment, the refund will be made to the card. In case the goods returned by the consumer are damaged and not suitable for further sale, Joker Fitness d.o.o. is not obliged to accept the return of such goods. In case the value of the goods has decreased due to the handling by the consumer, Joker Fitness d.o.o. has the right to proportionately reduce the amount that is refunded to the consumer.